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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

4700

Investigator: Brad MortonPhone: [REDACTED]Fax: (602) 542-2100Priority: Respond Within Five DaysOpinion      No. 2006 - 54274Date: 8/4/2006Complaint Description:      08A Rate Case Items - OpposedFirst:Last:Complaint By:

Joe

Lickar

Account Name:

Joe &amp; Sally Lickar

Home: (480) 000-0000Street:

6005 [REDACTED]

Work:City:

Gold Canyon

CBR:State:

AZ

Zip: 85218is:Utility Company:

Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

Commission Chairman Jeff Hatch-Miller  
 Arizona Corporation Commission  
 1200 W. Washington Street  
 Phoenix, AZ 85007

Arizona Corporation Commission

DOCKETED

AUG -7 2006

DOCKETED BY

NR

ARIZONA CORPORATION COMMISSION  
DOCUMENT CONTROL

AUG -7 A 10:24

RECEIVED

Dear Commissioner Jeff Hatch-Miller,

The egregious assault on the people of Gold Canyon by the Gold Canyon Sewer Company must be stopped! This complaint is in response to their proposed increase in fees. They are already too high and a complete independent audit and investigation is in order especially since their most recent demand of 100% increase in fees. Perhaps legal proceedings should begin because of their lack of performance i.e. the odor remains and they now want to renege on their promise not to raise the fees for 5 years. Obviously their management must feel they can once again succeed with there rhetoric and the commission will comply with the request. The audacity of these people to propose such an increase is ridiculous and it appears to be a ploy to insure some kind of increase will be approved! There are no guarantees in business and their miscalculations of return should not be at our expense. Mistakes were made when they were allowed to enlarge the plant. It should not exist because of its location and residential growth in this area. The problems with this company will continue as will the odor. Allowing any fee increase will not solve the problem now nor in the future. The company has already proven this since we still have the odor problem albeit less it still exists! As representatives of the people, we need your support to stop this madness! Should you choose to support any part of their demands, I would appreciate a reply with your detailed justification.

Joe &amp; Sally Lickar

Gold Canyon, AZ 85218

\*End of Complaint\*

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Utilities' Response:**

**Investigator's Comments and Disposition:**

August 4, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,  
Bradley G. Morton  
Public Utilities Consumer Analyst II  
Utilities Division  
\*End of Comments\*

**Date Completed: 8/4/2006**

**Opinion No. 2006 - 54274**

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# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

**Investigator:** Brad Morton

**Phone:** (602) 512-0000

**Fax:** (602) 512-0100

**Priority:** Respond Within Five Days

**Opinion No. 2006 - 54276**

**Date:** 8/4/2006

**Complaint Description:** 08A Rate Case Items - Opposed

**First:**

**Last:**

**Complaint By:** Carol

**Perez**

**Account Name:** Carol Perez

**Home:** (480) 000-0000

**Street:** [REDACTED]

**Work:**

**City:** [REDACTED]

**CBR:**

**State:** [REDACTED] **Zip:** [REDACTED]

**is:**

**Utility Company:** Gold Canyon Sewer Company

**Division:** Sewer

**Contact Name:** [REDACTED]

**Contact Phone:** (602) [REDACTED]

### **Nature of Complaint:**

Docket No. SW 02519A-06-0015

Arizona Corporation Commission  
1200 W. Washington St.  
Phoenix, Arizona 85007

Dear Mr. Miller,

It is unbelievable to even consider doubling the Gold Canyon Sewer Charge from \$35 to \$70 per month. The monthly bill was raised in 2002 and now the Sewer Company wants to double the charge. This letter is not a complaint but a request to consider this matter more carefully as most of the residents in the area are on a limited income and with the rising cost of living this added expense would be difficult for many people.

I was under the impression that assurance had been given from the Sewer Company that there would be no raise in rates related to modifications by the Sewer Company. I can understand a controlled increase but not a doubling of the monthly bill.

Please consider this matter further before doubling the monthly sewer charge for the residents of Gold Canyon. Thank you for your consideration in this matter.

Carol Perez

\*End of Complaint\*

### **Utilities' Response:**

### **Investigator's Comments and Disposition:**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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August 4, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

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Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,  
Bradley G. Morton  
Public Utilities Consumer Analyst II  
Utilities Division  
\*End of Comments\*

**Date Completed:** 8/4/2006

**Opinion No.** 2006 - 54276

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# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

**Investigator:** Brad Morton

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2006 - 54278

**Date:** 8/4/2006

**Complaint Description:** 08A Rate Case Items - Opposed

**First:**

**Last:**

**Complaint By:** Sharon

Corrigan

**Account Name:** Sharon Corrigan

**Home:** (480) 000-0000

**Street:** [REDACTED]

**Work:**

**City:** Gold Canyon

**CBR:**

**State:** AZ **Zip:** 85218

**is:**

**Utility Company:** Gold Canyon Sewer Company

**Division:** Sewer

**Contact Name:** [REDACTED]

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

Docket No. SW 02519A-06-0015

From: [REDACTED]

Sent: Wednesday, August 02, 2006 11:53 AM

To: Bradley Morton

Subject: Re: Gold Canyon Sewer Company

Ref. Docket No SW-02591A-06-0015

I am vehemently opposed to the proposed Gold Canyon Sewer rate increase from \$35 to over \$70 per month.

Everyone knows Gold Canyon Sewer Co. created a "bait and switch" situation when requesting expansion in the past yet, promising no increase. We realize everything is increasing in the Valley. But to increase monthly fees by over 100 percent is totally out of control!

Additionally, the Gold Canyon Sewer Co has not kept up their bargain to rid the communittee of sewage odors. I must admit I am grateful that we don't live in the immediate vacinity of GC Sewer facilities. Residents in that area have the right to be furious about the putrid odors emanating from that facility, that I notice driving down 60 within a half mile of the location.

Yes, I think GC Sewer company is out of control and limitations should be put upon any increase in rates to recipients.

Sincerely,

Sharon Corrigan

Gold Canyon, AZ 85218

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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in Peralta Trails Subdivision  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

From: Bradley Morton  
Sent: Friday, August 04, 2006 8:42 AM  
To: [REDACTED]  
Subject: RE: Gold Canyon Sewer Company

Dear Ms Corrigan,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case, and will docket it so it is part of the case and the Commissioners are aware of your concerns. Please contact me if you have further issues.

Sincerely,  
Bradley G. morton  
\*End of Comments\*

**Date Completed:** 8/4/2006

**Opinion No.** 2006 - 54278

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